

# TIPS TO GET ONLINE

## Improve Home WiFi Connection

- ⇒ **Check your router** to ensure it is on and there is a connection. Call your internet service provider if a problem persists.
- ⇒ **Relocate your router** to another part of your house because location can impact the signal. Wireless routers work best up high and in a central location.
- ⇒ **Password protect your home WiFi** so others are not using it without your knowledge. Change the password if needed.
- ⇒ **Limit devices being used in the home** so that multiple devices are not being used at once. This might require prioritizing who is using the WiFi at any given time.
- ⇒ **Disconnect unused devices** from the WiFi to free up additional bandwidth.

**Remote Hearing Resources and Court Information:** <https://www.courts.state.hi.us/remote-court-hearings-via-zoom-or-webex>

## Access Free WiFi Hotspots

There are several free WiFi locations available throughout the State that some may deem appropriate for their circumstances.

**Please find a list of hotspots here:**

<https://histatelawlibrary.com/hawaii-free-wi-fi-hotspots/>

## Communicate with the Court

If you have any internet issues, you can call-in to the remote hearing by phone using the instructions sent to you by the court.

**If you do not have internet or phone access to appear at a hearing remotely, contact the court staff as soon as possible to let them know.** They may be able to help by rescheduling your hearing or by making other accommodations as appropriate. Always follow the directions from the court.